



JACKSON ZOOLOGICAL PARK EMPLOYMENT DESCRIPTIONS

JOB TITLE: ZOO RANGER

Reports To: Chief Security Ranger

SUMMARY:

Full and part time hourly position. Maintains security of the Jackson Zoo during day and/or evening hours. Patrols and monitors grounds, entrances, exits and parking areas. Ensures the safety and security of visitors, staff, animal collection, and all operational facilities.

QUALIFICATIONS:

Applicants must be at least 21 years of age. High school diploma or equivalent is required, with one to two years experience as a security guard, park ranger, or any equivalent combination of training and experience needed (individuals in current training for law enforcement or military programs welcome). Applicant must be able to effectively communicate verbally and in writing with management and employees; must be able to communicate with visitors and guests in a positive and friendly manner; must be in current possession of or be able and willing to earn standard first aid and/or CPR certification; must have valid Mississippi driver's license. Applicant must be able to work flexible hours; walk or stand for up to eight hour shifts, minus scheduled breaks; work outside in all weather conditions; and lift/carry weights of up to 25 pounds.

RESPONSIBILITIES:

- Communicate effectively and efficiently with co-workers, supervisors and the public; interact with the staff and public in proper manner during both low and high stress situations.
- Maintain daily communication with Senior Staff to insure efficient operations.
- Monitor the main entry gate to ensure that guests enter without incident; monitor employee gate usage during non-operational hours; and permit only authorized personnel to enter the zoo during non-operational hours.
- Know and enforce all current zoo policies and procedures to ensure the safety of the animals, guests, and employees.
- Patrol zoo and surrounding areas periodically; complete and maintain security reports informing manager of periodic activity; inform manager of any problems or possible security risks; and cooperate with local police department as necessary.
- Be able to work under a certain degree of stress related to duties that require patrolling grounds and monitoring safety conditions during nighttime hours.
- Respond to all emergency situations and handle requests for security needs from other staff.
- Respond and report all emergency situations such as fire/smoke alarms, water leaks, and disorderly persons or groups.

- Monitor monies taken in or out of admission office, and assist or escort any staff working with money.
- Check and ensure all buildings and gates are locked at closing,
- Operate a two-way radio.
- Be able to satisfactorily pass a complete background check, initial and random subsequent drug screenings.
- Monitor perimeter fence and turning in work orders for any repairs.
- Be able and willing to use or learn to use firearms, and restraint equipment, if necessary.
- Other duties as assigned.

Apply by mailing resume to **Jackson Zoo, ATTN; Ranger, 2918 West Capitol Street, Jackson, Mississippi 39209** or by emailing current resume and application to **cherron@jacksonzoo.org** with Ranger in the subject line. No phone calls please; interviews by appointment only. *The Jackson Zoo is an Equal Opportunity Employer and a Drug Free Workplace.*

10/10/2018