



### Frontline Attendant

This position welcomes the general public to the Jackson Zoo experience. He or she greets all guests, clients, and vendors, sells souvenirs at various merchandise locations throughout the zoo, and can run the carousel or train as needed. Generally part time, but full time is possible. Wages are commensurate on experience.

#### Essential Duties Include:

- Operating a cash register.
- Cleaning merchandise locations.
- Stocking and pricing merchandise.
- Setting up displays.
- Taking physical inventories.
- Assisting guests with purchases

Must quickly and efficiently accommodate the guests' merchandise needs and remain accurate and accountable for all transactions on a cash register system. Position requires holiday, weekend, and occasional evening work as needed.

#### Qualifications:

- Ability to provide a positive, quality customer service experience to both internal and external customers.
- Must be at least 16 years of age.
- Ability and desire to present a well-groomed appearance.
- Excellent communication and people skills required.
- Some experience interacting with the public desirable.
- Ability to lift between 15 and 40 pounds.
- Ability to stoop and bend.